Terms and conditions

PLEASE READ THIS DOCUMENT CAREFULLY BEFORE USING OUR SERVICES.

Acceptance of the Terms of Use

1. Introduction

This document (published in electronic format at: (https://virtual.ic.events/), together with all other documents referred to, is what we will generically call "Terms and Conditions" or "Terms", and it will establish the rules that will govern the situation between us, as Provider and you, as User who decide to purchase a good or service on our site.

1.1. Who are we and what do we do?Below you will also find our identification data:

Name: Internet Corp SRL

Headquarters: Bucharest, Str. Putul lui Zamfir, no. 28, Sector 1

Trade register number: J40 / 8379/2005

Unique identification code 17562895

Phone: 031 228 6120

Email office@internetcorp.ro

In addition to the official name above, you will also find us under the brand name "Internetcorp" - in this document we will refer to us under the name "Organization", "Provider", "Company", or "Internetcorp". We are a company that provides products and services through the Site https://virtual.ic.events/, and its subdomains or affiliated sites such as https://www.futurebanking.ro/2020/, https://www.futurebanking.ro/20

Through the Platform, InternetCorp wants to offer to the Users the experience of virtual conferences and events, along with the possibility to interact with other participants or speakers, to view promotional offers in the virtual stands displayed and to access, for a fee, certain extra benefits.

Accessing to the Platform implies unconditional acceptance of the Terms and Conditions which we will detail below. If you do not accept these Terms, we will not be able to enter into a contract with you, we will not be able to deliver products or provide the services you request from us, including responding to any requests you may have.

1.2. Who are you?

You are a person who reaches the Platform in search of a Product that we could offer. You are currently a Site User. The moment you place an order with us on the Site, and we begin the necessary steps to honor it, you will become a Customer, because you will enter into a contractual relationship with us (through a contract that is concluded at a distance, by electronic means).

1.3. Definitions. Purpose

(1) As there are already many details and information that we need to take into account, we have decided to define certain terms that we will currently use in order to facilitate the reading of the document. You can find these terms below:

(2) The following terms used in capital letters shall have the meanings below, unless expressly provided otherwise:

"Provider" means INTERNETCORP S.R.L., a limited liability company, as identified in section 1.1.

"Products" means any goods (products) or services that are offered to the User free of charge or for a fee, through the Platform.

"User" means the person who accesses the Platform in order to benefit from the Products offered.

"Order" means an order placed by the User through the Platform through which the User expresses his commitment to benefit from or purchase one or more Products, under the conditions set out in this document and / or agreed with the Provider by means of communication at distance.

"Account" means the section of the Platform accessible to the User through the use, with identification role, of an e-mail address and a password, which allows the User to transmit an Order and which contains information about the User and the history of the User in the Platform.

"Contract" means the consensual long-distance agreement between the Provider and the User, without their simultaneous physical presence, regarding the access, sale or purchase of one or more Products on the Platform, by launching an Order by the User and accepting it by the Provider, in compliance with the legal provisions and the terms and conditions for the online sale of the Provider's services and products. As a rule, the Contract is concluded in Romanian.

"Return period" means the period of 14 (fourteen) calendar days, as stipulated by the legislation in force applicable to consumer rights in distance contracts with professionals (or any other period that may become mandatory under the relevant Romanian legislation), within which the User has the right to return the Products to the Provider. The return procedure and how it is valid and applicable is described in this document.

"Platform" means the websites owned or used by the Provider, including the pages and profiles on social networks, having the domain https://virtual.ic.events/and its subdomains or websites. affiliated sites such as https://www.futurebanking.ro/2020/ or https://www.wall-street.ro/ and, if it is their subdomains and using the Provider's logos, through which the Provider presents the Products offered for access or sale, and Users can choose the Products they want to access, purchase, respectively to pay in one of the payment methods accepted by the Provider. The Platform is also used for the processing and administration of Orders in order to deliver the Products and record the payments related to their sale. If there is also an Application, the Platform will include, where applicable, this component.

"Specifications" means any details regarding the characteristics of the Products as specified in the description available on their packaging and on the Platform.

"Transaction" means the payment operation performed by the User, respectively the collection by the Provider, of a sum of money as a result of the sale by the Provider, respectively the purchase by the User, of one or more Products.

(3) This document establishes the terms and conditions applicable to the relationships that arise between the Provider and each User who uses the Platform for the purpose, on the occasion or after the execution of an Order.

(4) The titles are included in this document for the ease of reading and structuring the document and will not affect its interpretation.

(5) In order to avoid any doubt, in accordance with the business policy established independently and unilaterally by the Provider, the access and / or sale in the online environment (through the Platform) of the Products normally marketed by the Provider is made to consumers physical persons or to legal persons. If certain Products are limited to a certain category of Users, this will be specified in the Specifications or in another visible place next to the Product (such as, for example, certain Products intended only for legal persons or only for physical persons).

(6) Privacy and processing of personal data related to the use, in any form, of the Platform are governed by the privacy policy / information note ("Privacy Policy"), which complements these Terms and Conditions. Please read the entire Privacy Policy here: https://virtual.ic.events/gdpr/termeni-si-conditii.html#prelucrare.

(7) The use of the Platform implies the express acceptance by any Client of these terms and conditions and of the Privacy Policy, as well as of other documents that have been indicated during these Terms.

(8) We reserve the right to change the Terms at any time, and their updated form may be accessed by Users on the Platform in the "Terms and Conditions" section. The relationship between the Provider and the User / Customer will be governed by the form when accessing the Site, respectively placing the Order.

(9) These terms and conditions applicable to online sales are available to the User for storage and duplication.

2. Platform Policy. Main features of the online access to the Products offered by the Provider

In short: we must all have a correct attitude and not use the Site in ways that are contrary to law or morality. If we suspect that your intent is not to search for information about Products or to purchase them, we reserve the right not to allow you to place an Order or even limit your access to the Site. The order you place with us on the Site will be considered accepted only when we confirm this.

(1) Access to the Platform for the purpose of placing an Order is permitted to any potential Customer who acts with a legitimate purpose and who intends to benefit or purchase from us one or more Products, in compliance with these terms and conditions.

(2) By Client we mean a legal or physical person who is: (a) at least 18 years old or (b) at least 16 years old, who has received authorization from a parent / guardian / legal representative to be able to access the Site. If you have authorized a minor to use the Site, you are responsible for his / her entire behavior on the Site, including any action that the minor may take.

(3) The abusive use of the Platform is strictly prohibited. Misuse of any use of the Platform in a manner that is contrary to good business practices, applicable law or in any other way that could harm us or our Affiliates / Partners in any way (through "Affiliates "We mean people from the same group of which we are part, and by" Partners "the people with whom we have a collaboration relationship).

(4) We reserve the right to deny you access to some or all of the functions of the Platform and to restrict the processing and / or delivery of an Order if, in our reasonable opinion, there are suspicions of fraud on your part, if it has a behavior that may harm the interests of us or our Affiliates / Partners or if you misuse the Platform.

(5) By using the Platform and, as the case may be, registering an Order, you accept and agree to the form of distance communication (e.g., telephone or e-mail) through which we conduct our operations.

(6) All information used for the description of the Products (including, but not limited to, static or dynamic images, descriptive text, graphic or video presentations) does not impose any obligation on our part, these having exclusively the role of presentation and information. We will use all reasonable diligence to ensure the correctness of the information regarding the prices, Products and their Specifications presented on the Platform.

(7) If the prices or any other details related to the Product Specifications have been erroneously miss displayed on the Platform, for any reason, and you have placed an Order, we will inform you by e-mail or other agreed means of communication.

(8) We will be able to publish on the Platform information about Products and / or promotions that we have, either ours or our Affiliates / Partners, in a certain period of time and within the limit of the available stock. Please note that there may be situations where we will not be able to display the stock or update the data in real time, but we will inform you when we confirm the Order, and you will be able to decide whether or not to accept the new conditions.

(9) The products that are the subject of the sale within a promotion or campaign of any type will also be subject to the terms and conditions applicable to that campaign or promotion, which we will inform you.

(10) Any promotions presented on the Platform are valid for that period. If no timming is indicated for the promotions, they will be valid within the limits of available stocks / places.

(11) The notification received by e-mail from you after the placement of the Order regarding the taking over of the respective Order has the role of information and does not represent the acceptance of the Order by us. The order is considered accepted by us at the latest with the delivery, respectively the supply in electronic format, of the Products ordered by you, for example keys or access links to events. If you have already made the Payment for that Order and we do not accept it, we will refund the amounts transferred.

(12) For justified reasons (including, but not limited to, reaching the number of Products available), we reserve the right to change the type or quantity of Products in the Order. In such a situation, we will notify you immediately of the change, and you will be able to accept or reject the change of the Order. If you refuse, the Order is considered canceled, and the parties will be reinstated in the situation prior to the issuance of the Order (including by reimbursing us for any amounts received, if applicable) and without any liability to you.

(13) The order is accepted and the Contract is considered concluded between us and you, when you receive a notification of shipment or delivery in electronic format (by phone call / SMS / e-mail / push notification or otherwise) of the Products from the Order (when we talk about physical, tangible goods), when we start to provide any Services to you, when we provide you with a link to download or an e-mail to access the Product or as indicated in the Specifications.

(14) Please note that this document is part of the Contract (together with all other documents to which we refer, as well as any other subsequent agreements between us and you regarding the Order, regardless of whether they are made in writing, electronically or physically).

(15) You can generally contact us at the e-mail address in the "Contact" section of the Platform for any questions or concerns you may have regarding the Order, including to identify and correct any errors that occur during data entry. Depending on the technical developments of the Site or the Application, it is possible to have other methods of communication with us at hand (such as online chat, communication from your Client account, social networks, etc.), which you have and we will inform. However, if you do not tell us about these matters prior to the issuance of the notification or the start of the provision of the Services, these changes will only be possible in exceptional cases, which do not involve a disproportionate effort on our part and which are valid legally.

3. Orders

In short: we explain how you can place an order for a Product, how we process orders, what are our rights and obligations and yours, when we consider a completed order and how to proceed to make the Payment.

(1) You will be able to place an Order in one of the ways indicated on the Site, such as: through the Platform, online by e-mail, by phone, through the online messenger box on the Site, through a comment or message on social networks (for example, Instagram, Facebook, LinkedIn) or through communication applications such as WhatsApp, depending on the methods indicated at that time for each Product. (2) You will be able to place an Order, consisting of one or more Products, through the Platform, with the registration of an account in advance, by adding the desired Products in the shopping cart. If the Products need to be modified to specifications, you will need to choose one of the options, if available, or provide us with additional information at the time of placing the Order. If you fail to do so, we reserve the right not to make any further changes to the Order, especially if it would involve a disproportionate effort on our part (such as changing the delivery address, billing dates or other specifications that may be adapted).

(3) You will be able to create an Account in the dedicated section of the Platform, according to the instructions existing on the Platform at that time (such as with an email address and a password, identification with a social network account such as Facebook / Google or other available method). If you create an Account, you will be able to manage more efficiently the Orders placed on the Platform, having the possibility to view in the Account information about previous Orders, fiscal invoices, etc.

(4) Orders can be placed at any time, but as a rule they will be processed only on working days, between 10-17. Any Order placed on a Saturday, Sunday or any day declared by law a public holiday will be processed on the next working day. In the case of electronically delivered Products, processing may occur automatically and the Product may be delivered immediately after the Transaction, usually depending on the chosen payment method.

(5) We reserve the right to validate Orders prior to their fulfillment and we will contact you by telephone, e-mail or other available method, and you expressly declare that you accept this right of ours.

(6) The addition of a Product to the shopping cart, in the absence of completion of the Order, does not lead to the registration of an Order and implicitly not to the automatic reservation of the Product added to the shopping cart, but not paid.

(7) In the case of the Products offered by the Provider free of charge, the Order will be considered completed by the delivery of the Products by the Provider through one of the methods communicated on the Platform, such as e-mail, access link, etc.

(8) In case the Products offered have a fee, the Order will be considered completed by full payment by you, through one of the payment methods accepted by us as expressly indicated on the Platform. late at the beginning of the Order formulation process. If it is available and you choose payment by bank transfer / payment order / internet banking, the payment will be considered to have been received by us at the time of the actual debit of our account indicated on the proforma / fiscal invoice. Please note that from the moment you make the payment, even 7 days may elapse before the payment can be effectively identified in our account, in which case the Payment is not considered completed. Once added to the shopping cart, a Product is available for purchase to the extent that the Product exists in the Provider's stock.

(9) By completing the Order, you confirm to us that all data you have provided is correct, complete and true at the time of placing the Order. By placing an Order, you explicitly acknowledge that the Order implies your firm obligation to pay the indicated "total payment amount". Other changes to Orders (such as identification data, email addresses or delivery addresses will only be possible if this is technically possible, without incurring an additional cost to us).

(10) By creating an Account or, as the case may be, completing the Order, you agree that we may contact you, by any available means, namely an automated call system without human intervention, fax, e-mail, in any situation where it is your contact is required to complete and process the Order. The lack of a response from you, through one of the communication methods provided through the Platform to our requests may lead to the invalidation of the Order.

(11) Products purchased through the Platform or to which you have received access, may not be resold or distributed for commercial or even personal purposes to other persons, being intended for personal use, unless otherwise provided in the Specifications. Please also note that in the case of Products with online access, the Service is nominal, so that access credentials (such as username and password) cannot be passed on to another person. In the case of webinars, masterclasses or other events with an online presence, the booking and participation in the event is nominal and changes can only be made if this is logistically possible and does not involve costs from our part. As a general rule, we reserve the right to limit the purchase of Products to a maximum number of Products per User, the number being determined independently by the Provider and communicated to the User prior to placing the order, either in the Specifications or in the general product management policy.

(12) In case of delivery of physical Products, we may subcontract a third party to deliver the Products subject to the Order, of which we will inform you (such as at the time of completion of the Order when we tell you which courier we will contract or when we communicate the data of the AWB), without your consent. Also, for offering certain products, such as webinars, distance learning courses, etc. we will be able to call on specialized service providers in this regard (including online platforms), without your consent.

(13) It is possible that included in the online Products range(events, webinars, conferences, masterclasses, etc.) you will find virtual presentation stands of our Partners with whom we have concluded collaboration contracts or of the Affiliates. We are not responsible for the accuracy of the information provided by these Partners, the purchase will be concluded between the User and the respective Partners independently of us. Any dispute or problem that may arise in connection with the provision of a service or the delivery of products of the Partners, will be resolved between you and that Partner.

(14) We will be able to cancel an Order placed by you, with a concomitant or subsequent notification, and without such cancellation liability on our part towards you, in the following cases:

(a) the bank that issued your card does not accept the Transaction in the case of online payment;

(b) the card processor we work with does not validate or invalidate the Transaction (for example, either because there are insufficient funds or for other reasons, according to the processor's policy), in the case of online payment;

(c) the payment is not completed within the time limit indicated by the proforma invoice, in the case of payment by bank transfer / internet banking;

(d) the data you provide to us when accessing the Platform is incomplete or incorrect;

(e) do not confirm our Order when we contact you for this purpose;

(f) we reasonably believe that by accessing the Platform and placing the Order you are pursuing an unlawful purpose or that may cause any harm to us, our Affiliates or Partners;

(g) any of the terms and conditions of this document have not been fully complied with.

4. Prices. Billing. Payment

In short: in order to benefit from our Products, where an amount is indicated, you must pay the amount indicated for them, as displayed at the time of completing the Order, through one of the available methods (payment by card / bank transfer).

(1) The prices of the Products displayed on the Platform or communicated to the Client are expressed in Lei and may or may not include T.V.A. according to the legislation in force, as they will be displayed on the site. Any shipping or delivery charges are not included, unless expressly stated at the time the Order is completed. The valid prices for the Products are those displayed on the Platform or communicated to the User when completing an Order.

(2) We will be able to update the prices of the Products at any time, and such an update will replace any prices previously displayed for those Products.

(3) The Products for which we cannot indicate in advance the price and, as the case may be, all additional transport or delivery costs, we will be able to provide you with a price calculator or we will contact you by e-mail / through the Account created in this sense.

(4) We will issue you an invoice for the Products purchased / delivered, your obligation being to provide us with all the necessary information according to the legislation in force for the issuance of the invoice by us - please pay special attention when entering the data, because we cannot modify the data from the proforma / fiscal invoices issued. In the case of Payment by bank transfer, we will initially issue a proforma invoice, and after our account is debited with the related amount written on this invoice, we will proceed to issue the fiscal invoice.

(5) As a general rule, we will send you the invoice related to the Order for the Products sold / delivered either in material format (on paper) upon delivery of the Products, or in electronic format, by e-mail and / or in your User account, which we encourage you to check constantly (it is also possible that our messages end up in the SPAM folder, so please check there as well).

(6) According to the legislation in force in Romania, when we accept the payment with the bank card, we will not request additional payments.

(7) In the case of online payments, we are not and cannot be held responsible for any other costs incurred by you in addition to the price of the Product purchased including, but not limited to, bank transfer or currency conversion fees charged by the card issuing bank of the User, if the card issuing currency differs from the currency in which the sale is made.

(8) Accidental payment. If you place an Order in error and make the Payment, we reserve the right not to refund the amount. It is possible that, depending on the situation, we will analyze the respective Payment and the way in which benefits were obtained from it (the Product was downloaded, access to the event took place, etc.) and we can return a sum of money, with provided that the request for reimbursement is made prior to accessing the Products offered.

5. Delivery of Products

In short: we will deliver the Products only after you pay them in full in one of the ways displayed on the site, when there are Products offered for a fee or after we confirm the Order.

(1) Depending on the specificity of the products / services, the delivery of the Products will be possible either in electronic format (when we talk about digital products / services or confirmations of participation in an event) or in physical format, at an address communicated by the User, at the time of placing the Order.

(2) In the case of physical products, the Delivery of the Products will be made [anywhere in Romania /, in the European Union /, USA / other states], within the communicated term before the completion of an Order. Please note that this delivery time is indicative, based on previous orders in those areas and may be subject to change, of which we will make every effort to notify you in a timely manner. We will not be liable for delays in the delivery of Products due to reasons not attributable to us or due to the fault of a carrier (i.e., courier, post office, etc.).

(3) The delivery of the Products will be made for a fee or free of charge, depending on the conditions applicable to the Order, which will be communicated to you before the completion of the Order. If necessary, we will inform you about the available delivery methods and you will be able to choose one of these methods before completing the Order.

(4) If on the occasion of the delivery of the Products, we cannot find you at the address indicated in the Accepted Order, we will try the delivery once more, after which the Products will be returned, you will bear the costs of a new shipment, regardless of the value. Ordered products.

(5) We will make every effort to ensure the proper packaging of the Products together with the Specifications and all necessary accompanying documents.

(6) In the case of digital products, the Delivery of the Products will be made in electronic format, by providing a code, download link or other method that we provide and that we will communicate to you by e-mail / in your Account of Client. Delivery will be made after full payment of the Products or by confirming the Order in one of the ways shown through the Platform.

(7) The Provider reserves the right to delay or cancel any delivery, including digital, of the Ordered Products if it cannot be honored for reasons beyond the control of the Provider which include but are not limited to: force majeure events, wars, acts of terrorism, pandemics, protests, uprisings, civil unrest, fires, explosions, floods, epidemics, strikes, etc.

6. Transfer of risk and ownership over the Products

In short: after you buy a Product from us, all risks are transferred to you.

(1) If we personally deliver the products to you, the risk of loss or damage to the Products is transferred to you when you or a third party designated by you, other than the carrier, take physical possession of the Products.

(2) If we use third parties to perform the Delivery (such as courier services, postal services or third parties), the risk will be transferred to you at the time of delivery of the Products to the carrier, without prejudice to your rights with respect to him (for example, when the carrier damages your Products).

(3) Ownership of the Products will be transferred upon delivery, after you have made the payment, to the delivery location indicated in the Order. The delivery will be considered made by signing the transport document provided by the courier or by signing the receipt on the fiscal invoice or on another delivery document in case of deliveries made by the Provider.

(4) In the case of digital products, you will receive a non-exclusive license, limited to the period in the Specifications, the ownership remaining with us or the person expressly indicated in the Specifications / other place of identification.

7. The Client's right of withdrawal

In short: the supply of the Products offered by us implies an instant execution, so that the right of withdrawal is not applicable.

According to the legislation in force applicable to distance contracts, the right of withdrawal in the case of service contracts is not ensured, after the full provision of services, if the execution started with the prior express consent of the Client and after he confirmed that he became aware of the fact that he will lose his right of withdrawal after the full execution of the Contract by the Provider.

Please note that most of the Products on the Platform are digital licenses (access based on username and password) for which you expressly agree that you do not refund the amounts paid, the delivery of the Product is considered to be made with execution in full at the time of payment in exchange for access. In exceptional cases, we may decide, at our discretion, to reimburse certain amounts (total or partial) based on certain particular cases, in accordance with our commercial policy, but it does not entail our responsibility or obligation to do so consistently.

8. Intellectual Property

In short: everything you see on the Site belongs to us from the point of view of intellectual property or we have the right to use it, and you undertake not to violate these rights and not to use anything on the Site without our consent.

(1) The trade names, trademarks, copyrights and any other intellectual property rights registered or in the process of registration relating to Products owned or used by the Provider are and will remain the exclusive property of the Provider or, as the case may be, of the Provider's licensors. The User / Customer will have no rights and no claims regarding them.

(2) The User / Client will not act in any way that could infringe the rights provided in art. 8 (1) above. The User / Customer undertakes not to use in his activity any sign or name similar or identical to the brands, trade names of the Products, etc., either as part of a name or in any other way.

(3) All information available on the Platform (including, but not limited to, static or dynamic images, text, logos, symbols, commercial representations, videos, etc.) that can be viewed or accessed in any way by the use of electronic equipment, the content of e-mails sent to the User / Customer by the Provider, any information communicated to the User / Customer (including, but not limited to, data relating to the Provider, its activity, etc.) by any means by a representative of the Provider are and remain the exclusive property of the Provider, being reserved to him all the rights obtained in this sense directly or indirectly (such as through licenses for use and / or publication, exclusive / non-exclusive, limited / unlimited in time, etc.). The User / Customer may copy, transfer and / or use such data only for personal purposes or outside a professional activity and only if it does not conflict with these terms and conditions.

(4) Any other way of using the content available on the Site / Platform for purposes other than those permitted by this Agreement or in the conditions of use accompanying it, if any, is expressly prohibited.

9. Advertising & commercial communications

In short: when we do direct marketing activities, we ask for your consent in advance. But there will be situations in which we will send you commercial communications based on our legitimate interest, as we explained in the Privacy Policy.

Link: https://virtual.ic.events/gdpr/termeni-si-conditii.html#prelucrare

(1) You may express your consent to receive commercial communications by e-mail [/ SMS / phone calls / WhatsApp / social networks], allowing us and our employees to make such communications by checking the specific option at the end of these terms and conditions or in the dedicated area of the Platform.

2. You may at any time revoke your consent to such commercial communications by:

• sending a written request to the e-mail address in the "Contact" section of the Platform or by any other method provided - in this case, the revocation will take effect within 48 (forty-eight) hours of the initiation of the procedure;

• waiving the receipt of Newsletters or commercial communications, at any time, by accessing the dedicated link that can be found in the content of any Newsletter;

• ticking the option to withdraw consent in the dedicated section of the Platform, where it exists.

(3) This procedure will be mentioned in all commercial communications that we will send you.

(4) Our newsletters and commercial communications are sent through specialized partners and approved by us, with which you agree.

(5) Your waiver of the receipt of Newsletters or other commercial communications does not imply the waiver of your acceptance of the rest of the terms and conditions of online sales made by the Provider and will take effect only for the future, the previous processing being considered legal. Please note that it is possible that after sending the revocation of the consent you will receive commercial communications from us for a short period of time, until the complete update of the database is performed or in case of a back-up. (6) We reserve the right to select the persons to whom we will send Newsletters and other commercial communications, as well as to remove from the database any User or Customer who has previously expressed consent to receive Newseletters and other commercial communications, without no further commitment or notification from us, and we cannot be held liable for these actions.

10. Liability

In short: you are responsible for the Orders placed, the data provided and the way you use our Site.

10.1. Content generated by you as a User or Customer

(1) All content (text, photo, video, etc.) that you post through the Platform (such as product reviews or comments left on social networks), hereinafter referred to as "Content" is the sole responsibility of the person who created such content.

(2) Although we do not routinely monitor content posted by Users / Customers, we reserve the right to do so and remove content that violates these Terms (or applicable law) of which we are aware.

(3) In the event that we are held liable for the content posted by Users / Customers on the Platform, we reserve the right to sue the User / Customer in question for full compensation for the damage suffered.

(4) Any use or dependence on any content or materials posted through the Platform or obtained by you through the Platform is at your own risk. If we are notified by a third party that the content you submit or post violates these Terms or any applicable law, either by letter or in the spirit of these Terms, we reserve the right to remove such content from the Platform without your consent. notify in advance.

(5) We do not encourage, support, represent or guarantee in any way the accuracy of the content or communications posted through the Platform nor do we support and / or join the opinions expressed by Users / Customers on existing Products through the Platform, they are solely responsible for the content. respectively.

(6) By using the Platform, you agree that you may be exposed to content that may be defamatory, derogatory, inaccurate or inappropriate or, in certain cases, that there may be misleading posts. We will not be liable in any way for this content, including, but not limited to, errors or omissions or for any damage, material or moral, direct or indirect that has been posted, emailed or networked. socialization or made in any other way public through the Products, the Platform or in another context.

10.2. Using the Platform

(1) You will not use the Platform:

a) in any way that violates any local, national or other laws or regulations or any order of a court of any relevant jurisdiction;

b) for any purpose not permitted by these Terms;

c) in any way that infringes the rights of any person or entity, including their copyrights, trademarks or other intellectual property rights or other private or contractual rights;

d) to distribute advertisements of any kind or post or to otherwise communicate any false or misleading material or message of any kind, including with respect to competitors, potential competitors, etc.;

e) in any way that, intentionally or unintentionally, harasses, threatens or intimidates any other User or visitor;

f) in any way that, whether intentional or not, promotes or incites racism, violence, hatred or physical or moral harm of any kind;

g) in any way that is abusive, defamatory, inaccurate, obscene, offensive or sexually explicit;

h) to post photos or images of another person without his permission (and if he is a minor, the permission of the minor's legal guardian);

i) to promote illegal activities or in any way that would lead to the encouragement, acquisition or conduct of any illegal or criminal activity or that may cause injury, suffering or inconvenience to any person;

j) to access, manipulate, cause damage or use areas that are not intended for the public of the Services, computer systems, servers or equipment of the company or of the technical delivery systems of our suppliers;

k) access or attempt to access data of other Users of the Products / Platform or to enter, access, penetrate any of the security measures related to the Products or to probe, scan or test the vulnerability of any system or network or to infringe or avoid any security or authentication measures;

l) in any way that, intentionally or unintentionally, misleads or aims to deceive another User or visitor of the Platform;

m) introduce any malware, virus or other malicious software (worm) that harms or interferes with the operation of the Products offered, including, but not limited to cancelbots, denial of services, time bombs, worms, Trojans, viruses or any other malicious software or hardware;

n) interfere with or disrupt (or attempt to do so) the access of any User, host or network, including, without limitation, sending a virus, overloading, flooding, spaming, mailing services or writing scripts that create content such as to interfere with or create an unjustified burden on services;

o) to copy, modify or distribute the content of other Users without their consent;

p) for commercial purposes other than those expressly permitted in these Terms;

q) circumvent the measures used to prevent or restrict access to the Products;

r) to request or provide illegal services;

s) collect information about other Users or visitors without their consent;

t) gain unauthorized access to the Products, the server on which the Products are stored or any server, computer or database connected to the Products;

u) falsify any TCP / IP packet header or any part of the header information in any e-mail or post, or in any way use the Products to send altered, misleading or false source information;

v) scrape, crawl or store or otherwise use the Products or any content for phishing, spam, trolling or any unauthorized (commercial) purpose;

w) to promote or support or request the involvement in any other platform or political, religious (recognized as organized or unorganized), cult or sect of any kind.

(2) We are not liable for any damages caused to you as a User or Customer or to any third party as a result of our fulfillment of any of our obligations under the Order or for damages resulting from improper use of the Products delivered. To the extent that limitation of liability of the above is not possible under applicable law, we will be liable to the extent of the value of the Products that have been the subject of the Order.

(3) You undertake to keep the username and password of the Account secure, being solely responsible in the event of their fraudulent use by a third party.

(4) We are not liable for any damage caused by any technical malfunctions of the Platform (e.g., inability to access any link on the Platform).

11. Notifications and complaints

(1) You can generally contact us at the e-mail address in the "Contact" section of the Platform for any questions or problems you have with the Products, including to identify and correct any errors that occur during the entry of data. Depending on the technical developments of the Platform, it is possible to have at hand other methods of communication with us (such as online chat, communication from your User account, social networks, etc.), which we will bring to your attention. However, if you do not tell us about these matters prior to the issuance of the notification or the start of the supply of the Products, these changes will only be possible in exceptional cases, which do not involve a disproportionate effort on our part and which are valid legally.

(2) For notifications or complaints related to the Products, you have at your disposal the notification form available on the Platform or another available contact method, depending on the technical developments of the Platform. If there is no notification section, you will be able to follow the procedure described above.

(3) The notifications thus received will be resolved by us within 30 (thirty) calendar days from their receipt.

12. Use and processing of personal data of individuals

By using the Platform, the User understands and agrees to transmit to the Provider personal data, these data will be processed in accordance with and for the purposes set out in the Privacy Policy, which completes these Terms and Conditions: <u>https://virtual.ic.events/gdpr/termeni-si-conditii.html#prelucrare</u>

13. Force majeure

(1) Neither the Provider nor the User will be liable for the non-performance of its contractual obligations, if such non-performance on time and / or accordingly, total or partial, is due to a force majeure event as defined by the Romanian civil code and this document.

(2) If within 15 (fifteen) days from the date of occurrence of the force majeure event, that event does not cease, either the Provider or the User shall have the right to notify the other party of the full termination of the Contract without any of them may claim damages from the other.

14. Applicable law & dispute resolution

(1) This document represents a legal contract concluded at a distance, accepted by simple ticking and is subject to Romanian law.

(2) We will all try to resolve amicably any disputes or misunderstandings that may arise. To the extent that amicable settlement will not be possible, disputes will be settled by the competent Romanian courts according to the law.

15. Changes to this document

This document may be changed at certain intervals and we will decide which is the optimal way to notify Users (pop-up, push notification, e-mail, etc.). Therefore, we recommend that you access this page to always read the latest version.

This document was last updated on 26.05.2020.