

# Step into the era of Digital Transformation

## TORP - the Digital Onboarding and Origination Platform



**500** | Technology Fast 500  
2019 EMEA WINNER  
Deloitte.

**TORP** was engineered from the ground up, with a seamless digital client journey in mind. It is a tool that puts your company in total control of your workflows, bringing the agility and extra power of a highly modular, multi-purpose platform. It is the kind of tool that gives an edge in today's crowded business landscape.

**1 minute**

to complete the customer  
digital onboarding process

**50% reduction**

in onboarding drop-off

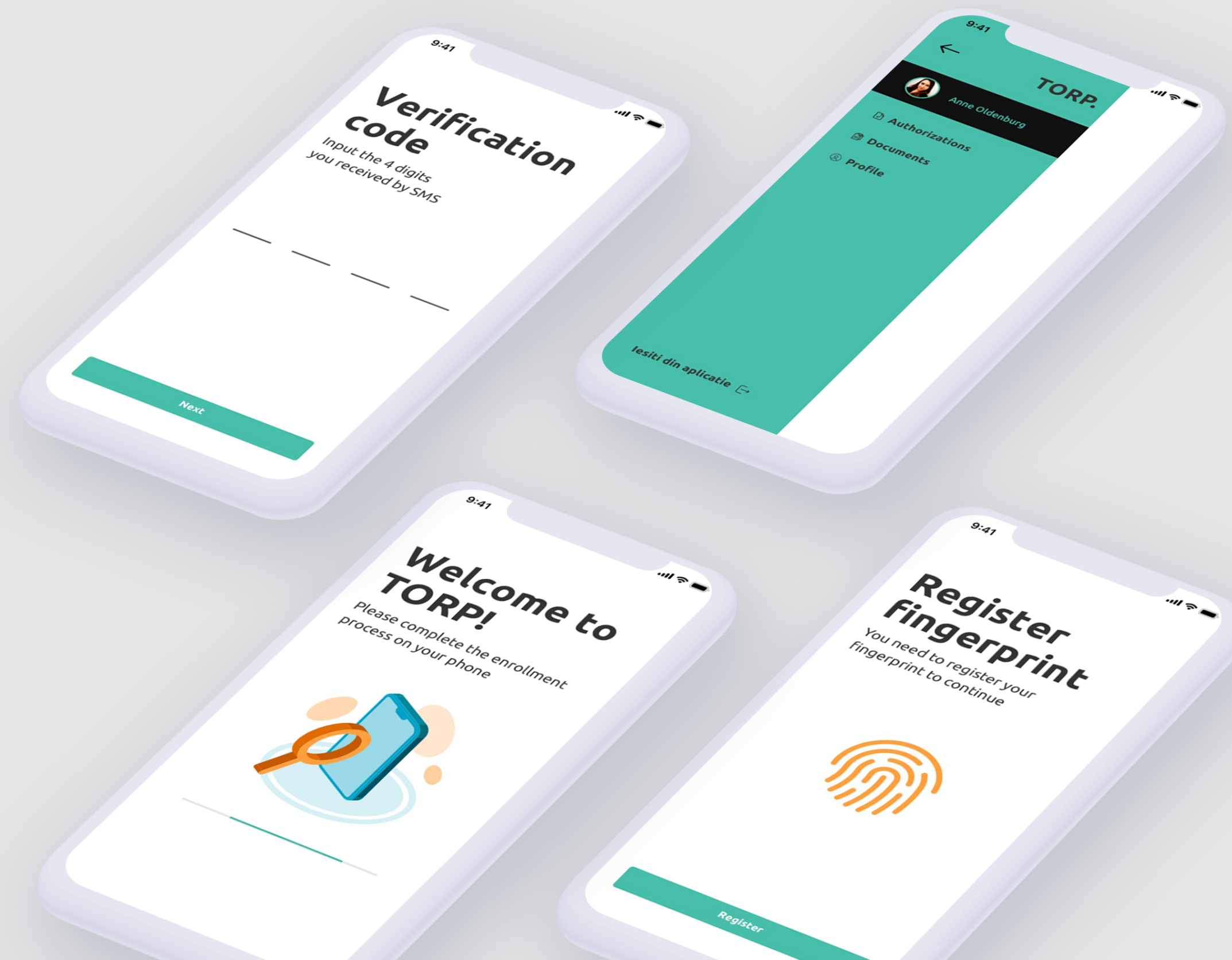
**3 weeks**

onboarding MVP ready



## Going digital is no longer an option, it has become a necessity

Many of your potential customers drop out during onboarding due to cumbersome and time-consuming identity verification. That is why, going digital is a must for companies of all sizes, regardless of the industry.



## TORP cross-industry case studies

**1 Telecom:** TORP can allow telecom companies to streamline their customer onboarding and mobile plans subscriptions while enforcing data security.

**2 FinTech:** using digital ID verification services, TORP enables Banks and FinTechs to validate the digital identity of new customers and open access to the company's digital financial services.

**3 eLearning:** the product enables companies to take their eLearning processes to the next level and keep track of their employees, providing the end-to-end traceability of their students/employees.

**4 Utilities:** Utility companies seeking to accelerate digital transformation and fighting fraud can use TORP to ensure high-level confidence during the onboarding and contracting process.

**5 Healthcare:** TORP streamlines the digital onboarding process in the healthcare industry and makes it easy for patients to gain access to life-saving medical services.

**6 HR:** the remote onboarding of new employees has never been easier, securing full compliance with the Labor regulatory framework.



## Your benefits of migrating to full digital onboarding



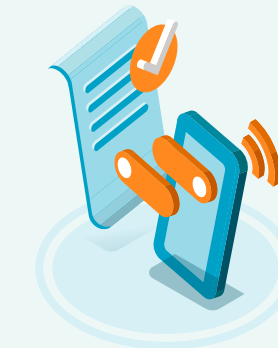
Creating **personalized onboarding** and origination streams can help you gain an edge over your competitors and broadcast your company's digital image



A simple, well-structured and fast onboarding process **boosts your Time-to-Money** and increases **customer satisfaction**



Well-structured digital workflows also **increase your internal team's satisfaction** by reducing the time they spend on manual tasks, subject to many operational risks



Adopting remote unattended online channels **saves your customers' time** by enabling self-service experience and automated onboarding & origination processes

## Know Your Customer better with TORP.



### High-level compliance

TORP is a modular solution that seamlessly integrates with eKYC and eSIGN. Our tool uses the most advanced, secure, and reliable Electronic Identification engine, compliant with all relevant remote identification directives: KYC, AML, eIDAS, GDPR, with the same level of technical security and legal compliance as face-to-face identification.



### High-level security

TORP relies on AI for seamless biometric security and quick customer identification. The embedded end-to-end eKYC & eSIGN flow was audited and certified in 2020 by the French company LSTI having equivalent assurance as to the physical presence.



### Easy integration

TORP can be plugged into your existing CRM infrastructure and is compatible with a wide range of connectors, including REST, queue, and database link connectors.



### Paperless

Relying on the state of the art and certified eSIGN process, TORP simplifies the onboarding process and reduces the time clients spend signing papers, giving you full control over the remote sales workflow.

## Meet TORP's Partner Ecosystem

**TORP** can be delivered as a pure-SaaS, on-premise, or hybrid platform that relies on the Tremend Application Foundation (TAF) Open API-based interface layer. TAF interface layer makes TORP seamlessly pluggable with our Partner's solutions, the company's internal infrastructure, as well as any other 3rd party services.

We selected and integrated into our platform the best-in-class services from top certified partners enforcing the overall security and compliance layers.



## Discover the best-in-class underlying architecture and digital orchestration model

TORP is using a BPMN standardized flow that provides the capability to quickly transform internal business procedures into self-explanatory digital workflows. TORP relies on building blocks architecture, grouped in Functional Entities, client-tailored in order to facilitate the adoption of flexible banking processes and online sales workflows, leveraging on best-in-class BPMN orchestrator.

Contact us to find out more about how Tremend's TORP can help you succeed in today's ever-changing market

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Find out more about us

 [www.tremend.com](http://www.tremend.com)

